

NOTICE OF ADDITIONAL PUBLIC HEARINGS

D.T.E. 01-68

December 4, 2001

Investigation by the Department of Telecommunications and Energy on its own motion into the service quality of Massachusetts Electric Company.

On August 24, 2001, the Department of Telecommunications and Energy ("Department") opened an investigation into the service quality of Massachusetts Electric Company ("MECo" or "Company"). Specifically, the Department stated that we would focus our investigation on (1) the Company's diagnosis of operational or physical plant difficulties that could cause significant electricity outages within the Company's distribution system; and (2) the Company's procedures to issue comprehensive reports to consumers relating to significant electricity outages.

In the order opening the investigation, the Department directed MECo to submit information pertaining to issues including the adequacy of growth forecasting, the appropriateness of communications and notification procedures, the aptness of plans to restore critical service or ease prolonged outages, and personnel availability. The Company's filing is available for public inspection between 9:00 a.m. and 5:00 p.m. at Department's offices, One South Station 2nd Floor, Boston, Massachusetts and at the offices of the Company, 25 Research Drive, Westborough, Massachusetts 01582-0099.

The Department has conducted public hearings concerning this docket throughout MECo's service territory and will hold two additional public hearings as follows:

Thursday, December 20, 2001, at 7:00 p.m.: The Fred J. Kyrouz Auditorium, Gloucester City Hall, 9 Dale Avenue, Gloucester, MA;

Thursday, January 17, 2002, at 10:00 a.m.: Department of Telecommunications and Energy, One South Station, 2nd Floor, Boston, MA.

Persons interested in commenting on the filing may appear at the public hearing or submit written comments by January 30, 2002 with:

Mary L. Cottrell, Secretary
Department of Telecommunications and Energy
One South Station
Boston, MA 02110

The Department requests that comments be submitted to the Department in electronic format using one of the following methods: 1) by e-mail attachment to dte.efiling@state.ma.us, or 2) on a 3.5" floppy diskette, IBM-compatible format. The text of the e-mail or the diskette label must specify: 1) an easily identifiable case caption (Massachusetts Electric Company), 2) docket number (D.T.E. 01-68), 3) name of the person or company submitting the filing, and 4) a brief descriptive title of document (i.e., comments). The electronic filing should also include the name, title and phone number of a person to contact in the event of questions about the filing. Text responses should be written in either Word Perfect (naming the document with a ".wpd" suffix) or in Microsoft Word, (naming the document with a ".doc" suffix). Data or spreadsheet responses should be compatible with Microsoft Excel. Documents submitted in electronic format will be posted on the Department's Website, <http://www.magnet.state.ma.us/dpu>.

ORDER OF NOTICE

D.T.E. 01-68

December 4, 2001

Investigation by the Department of Telecommunications and Energy on its own motion into the service quality of Massachusetts Electric Company.

Massachusetts Electric Company ("MECo") is required to give notice of the public hearings by publication once at least fourteen (14) days prior to December 20, 2001, in the Boston Globe or the Boston Herald. MECo is also required to give notice by publication in the Gloucester Daily Times, Lawrence Eagle Tribune, the Worcester Telegram, the Berkshire Eagle (Pittsfield), the Patriot Ledger (Quincy), the Enquirer and Mirror (Nantucket), and the Enterprise (Brockton). MECo is further ordered to serve a copy of this notice by mail to the Chairmen of the Boards of Selectmen, the Mayors, and the City Clerks in every municipality in MECo's service territory.

MECo is required to make return of service and publication at the time of the public hearing on December 20, 2001.

By Order of the Department,

Mary L. Cottrell, Secretary